



# **Emoze**

# **Java Client**

# **User Guide**

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# About this Manual

True revolution is about setting new standards and making them accessible to everyone. Emoze revolutionizes mobile email. With emoze, your mobile device becomes your PC when you are on the go. It's accessible for all mobile users, anywhere in the world – 24 hours a day, 7 days a week 365 days a year.

## Quick & Easy Setup

The emoze installation and setup is highly intuitive and takes only a few minutes. You do not need technical skills or the assistance of an IT manager. No super user or administration privileges are needed to install emoze on your mobile device. This technology, a proprietary development of emoze, is patent-pending worldwide.

Emoze is available in two versions. The emoze Personal Java Edition can be downloaded and used to send/receive emails. emoze has a 30 day trial period after which you may choose to purchase the software via a license fee or continue with the Beta version. emoze has the added functionality of allowing you to maintain multiple accounts on the same mobile device.

## User Friendly

The friendliest interface is the one you already know and use. That is why emoze leverages existing applications on the mobile device, so you can enjoy the same convenient look and feel with no wasted time getting adjusted to a new interface. The emoze Java edition your emails in your mobile device's memory, making them accessible at all times. Emoze is customizable and enables you to define your own personal preferences via rules.

## End-To-End Information Security

The superior emoze security scheme incorporates AES-128 encryption, authentication and symmetrical keys. These security standards ensure end-to-end security for all data. At no stage is data ever transferred unencrypted over the network nor is it stored on a third party server.

## In This Guide

**Chapter One:** Overview – introduction to the application

**Chapter Two:** Getting Started – information on how to install the application

**Chapter Three:** Launch emoze–information on how to configure email accounts

**Chapter Four:** Use emoze – functionality and features of the emoze service

**Chapter Five:** Emoze technology –information on how emoze works

**Appendix:** Troubleshooting

## Other Sources of Information

Visit [www.emoze.com](http://www.emoze.com)

# Chapter 1: Overview

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## Introduction

Mobile email is one of today's most valuable personal productivity tools. Vast amounts of information are communicated by email and it empowers everyone who uses it. Mobile email is no longer confined to the boardroom, it has moved out onto the street. The average consumer is demanding a solution that fits their lifestyle and their pocketbook. The technology is there, the mobile devices can handle it and consumers are demanding it so there is no reason that the non-smartphone crowd should not be able to send and receive email on their standard-grade mobile device.

With the introduction of its Java client, emoze leads the way by providing the key to delivering mobile email to the mass market. This is great news for people on the move. Now, those who don't have a Blackberry or a Smartphone will be able to get push mobile email service. Emoze's new Java client is portable across the broadest range of mobile devices available in the market. Emoze's new Java client can be downloaded onto more than 800 standard consumer-grade mobiles that are capable of synching with Exchange, POP3, and IMAP accounts. These devices include several models from Nokia, Sony Ericsson, Motorola, Siemens, etc. With the introduction of its Java client, emoze enables everyone to enjoy the communication benefits of mobile email.

## One Device Does Everything

Emoze turns your personal mobile phone into a fully functional personal communication device. With emoze anyone with a compatible mobile phone can receive work or home emails. For the past few years, this type of service has been available mainly in a very costly package and mostly restricted to specific hardware and software platform. Now, if you choose emoze , which is available on the widest range of handsets, you can have your office email account, your web-based email account and your personal email account all on the same mobile device and synchronized with your computer. Emoze supports Outlook, Gmail, OWA and ISP mail services.

Once you have installed emoze, data is automatically pushed to your mobile handset or PDA. There is no need to click send\receive or connect to a service... All transmissions are encrypted and only pushed only when your mobile device is on and ready to receive.

Push email an "always-on" capability in which new messages are directly and dynamically transferred (pushed) as they arrive to the mail delivery agent (data source) to the mail user agent via the emoze application.

## Versions

Emoze is available in two versions.

- Emoze Beta version
  - Receive and send email

- Download attachments
- Emoze (License)
- Receive and send email
- Download attachments
- Multiple accounts

Emoze technology guarantees safety and security because all data is pushed directly to your mobile device only when the device is open to receive the data. Emoze does not use the "store and forward" technology of other popular mobile email programs. Using emoze as your mobile email client means that none of your data is ever stored on a 3<sup>rd</sup> party server.

## Simple and Fun

Emoze's Java client offers users the most quick, easy, cost efficient push email service. In addition, the emoze Java client offers users great fun with outstanding graphics, new web-like views of the mail program, swivel screens and animated transitions. With even broader handset compatibility and a sophisticated new technology in push communication, emoze is extending the push mobile lifestyle to millions more users who want mobile email, but want it cheaper.

Everyone benefits from the flexibility that mobile email offers. As an employee, you can equip yourself with your office email without waiting for decisions from your corporate IT department. Read and reply to office emails over breakfast and get a head start on your workday. As a home manager, connect to your local ISP and be in touch with friends, family even while you are busy running errands. As a student, send music and snapshots to friends sitting only two desks away. Emoze push mobile makes life better and emoze does it now in living color.



Emoze's Java client lets you choose the handset you want and enables you to choose a service plan from your provider that is based on a WAP connections rather than an internet connection, which makes using the service cost-efficient.

## Features and Benefits

- Inbox
  - Receive and read emails
  - Reply, forward and send new emails
  - Receive, read and download many different types of attachments
  - Find and read old messages
- Control content
  - Set policy to automatically clear old messages

- Set delete policy – messages can be deleted from the phone only or both phone and server
- Set the working times for the email client to work
- Be notified of an event by a ring tone, phone vibration or both

## Handset Coverage

Emoze is dedicated to providing push mobile email to the mass market and has developed its application in parallel native versions for Symbian Series 60 and Java MIDP 2.0 environments. Eموze supports Java MIDP 2.0 as well as Symbian 7/8 and 9 and Series 60.

In Java environments, the client application requires the following JSRs:

- CLDC 1.0/1.1 (JSR 30 / JSR 139)
- MIDP 2.0 (JSR 118)
- MMAPI (JSR 135) including video support.
- WMA (JSR 120)
- File Connection API (JSR 75)

Memory requirements include a recommended heap size of 2MB or higher and a max jar size of 512kb or higher. For better user experience, file protocol support in MMAPI is recommended. It will solve the delay problem before playing a file. Also, in Motorola, lack of file protocol support means that the media file will be pre-fetched to the heap memory. Sony Ericsson supports JP-6 and up.

## Chapter 2: Getting Started

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### Download emoze

The emoze Java client is easy to download and simple to install. There is no long or complicated provisioning process. The application can be downloaded from the emoze web site ([www.emoze.com](http://www.emoze.com)) or directly from your mobile device **via your WAP connection** (<http://m.emoze.com>). The download will request identification of the specific mobile device and will download the appropriate client. Once the client is downloaded, the next step is to add your email account information. The installation is a simple process that does not require any technical assistance, but may require some information from either your system administrator (office mail) or your ISP (POP3/IMAP mail)

The emoze Java client supports a wide variety of email accounts, which enables mobile users to push email from the following types of accounts:

- Office Mail (business accounts that can be accessed via OWA)
- Gmail
- IMAP and POP3 accounts

### Download via the Website

Visit [www.emoze.com](http://www.emoze.com) and click "**Get emoze**".

Select the Vendor from the dropdown list, select the model

Click **Get emoze Now!**

Complete the information required

- Country
- Telephone number



*Once the country is entered, the country code should appear automatically. Include area code but do not include the leading 0 if it is not used with the international number.*

- Fill in the authentication code

Click Submit.

Read the message in the window that appears.

If it says that the SMS sent OK, you will receive an SMS on your handset within 10 minutes with the link that enables you to download the software.

If there is a different message, follow the instructions or select an alternative method of installation.

### Download via the PC

Select the Vendor and Model of the handset and download the appropriate file to your PC:

Install the saved file to your mobile device (not on your memory card) using a USB cable or via wireless Bluetooth

Once emoze is installed, complete the setup by following the instructions for the emoze application on your mobile device.

### Direct Download

On your mobile device, navigate to where you can connect to the URL: <http://m.emoze.com> on your mobile device. (Refer to the instructions for your specific device on how to open the WAP connection)

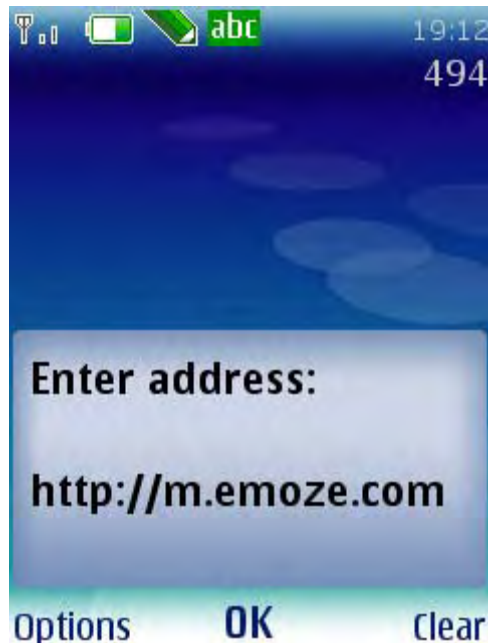


Figure 1: URL for Installation

Click OK

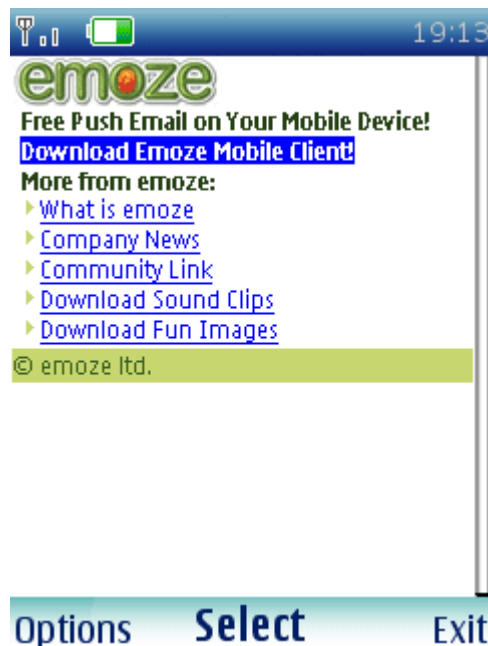


Figure 2: emoze Site

Select **Download Emoze Mobile Client!**

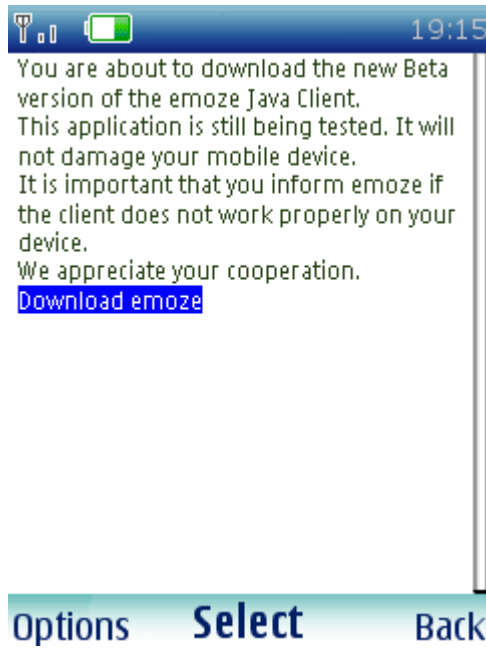


Figure 3: Beta Version Message

You may see a message indicating that the version you are downloading is still being tested. This version will in no way harm your mobile device.

Highlight Download emoze and click select to continue the installation

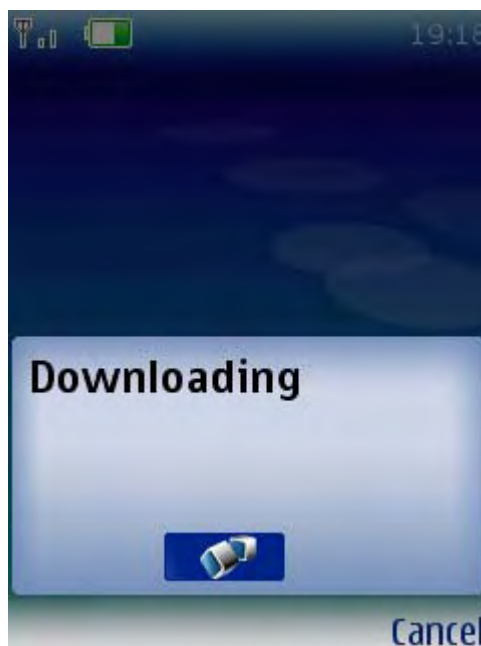


Figure 4: Downloading

The following screen appears showing more detailed information about the application.

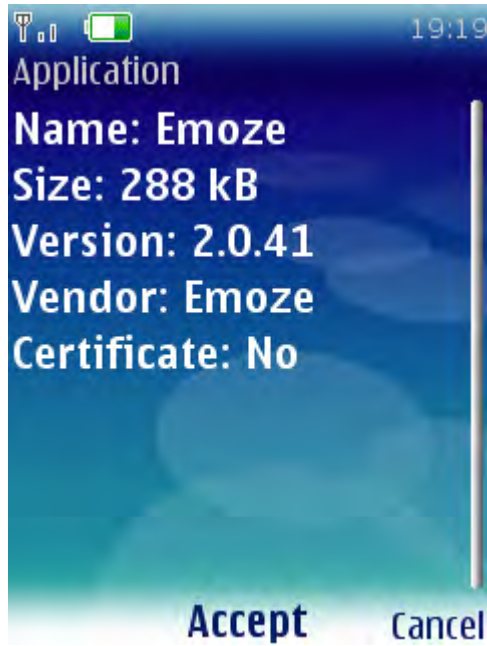


Figure 5: About the Application

Click Accept.

The download progress is displayed.

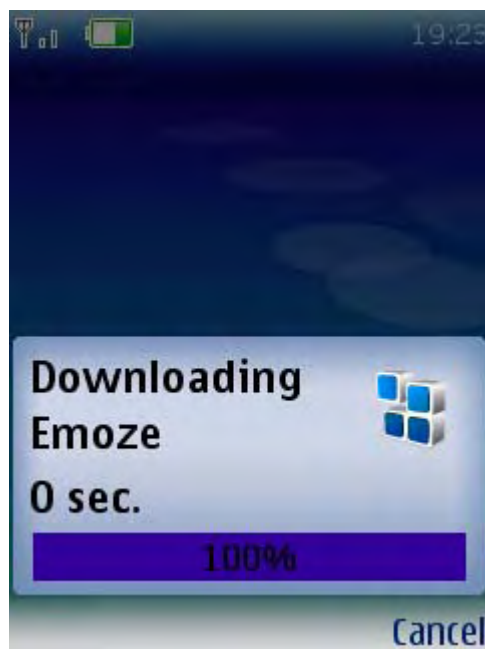


Figure 6: Download Progress

The emoze file is downloaded to your mobile device and stored in a specific file. The file is shown on the following window. This may vary according to the mobile device. It is important to note where the file is stored in order to open emoze or to delete emoze.

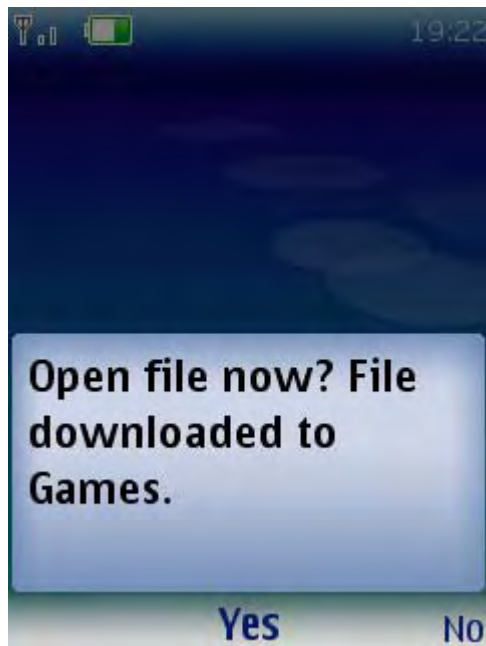


Figure 7: Installation File Location

Click Yes.

Once the file has been downloaded, several informational screens appear.

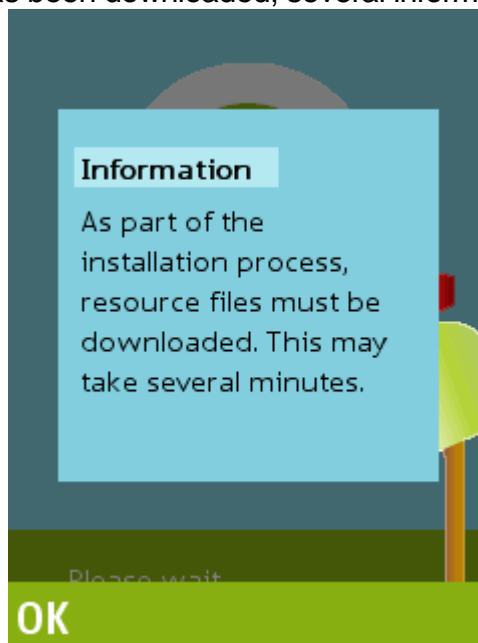


Figure 8: Installation File Location

Click OK.

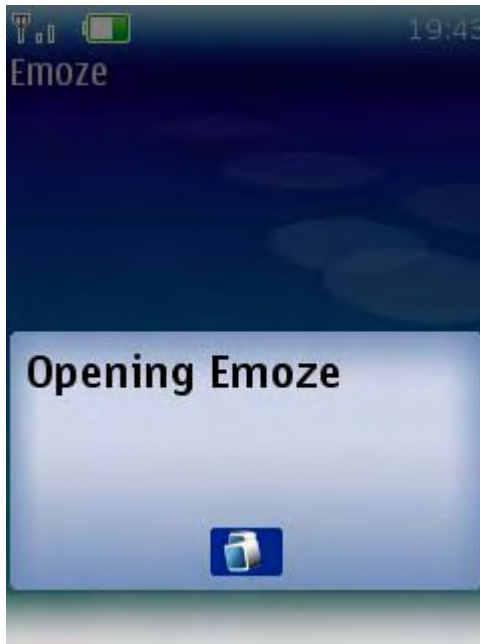


Figure 9: Opening emoze



Figure 10: Welcome to emoze

Please wait.



Figure 11: License Agreement

Click I Accept.

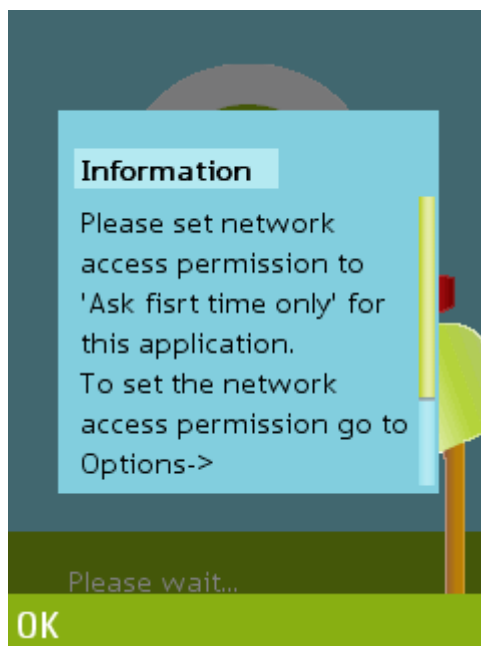


Figure 12: Informational Screen

Click OK.

**Congratulations!** Emoze is now installed on your mobile device.

## Chapter 3 Launch emoze

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### Overview

Once emoze is installed on your mobile device you may install multiple accounts if Select Add New Account or select Menu to view additional options.

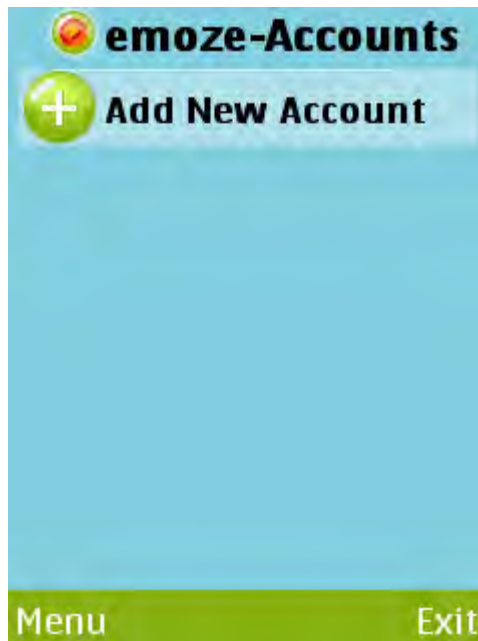


Figure 13: Add New Account

### Configure your Office email

Highlight Office mail. Click Next

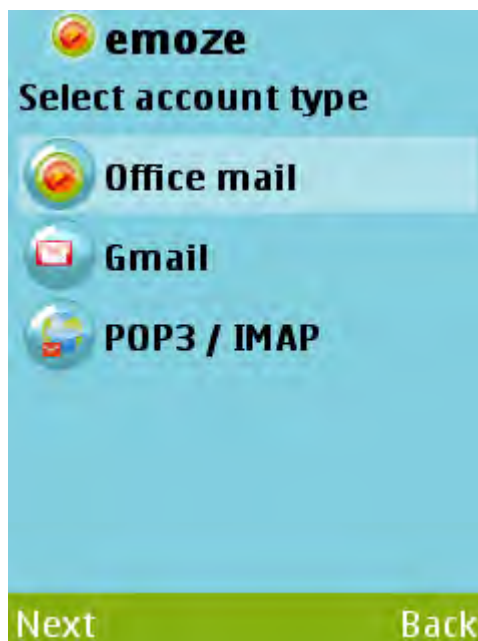


Figure 14: Add Office Mail Account

There are two options to configure office email accounts, the PC Connector and Outlook Web Access (OWA).

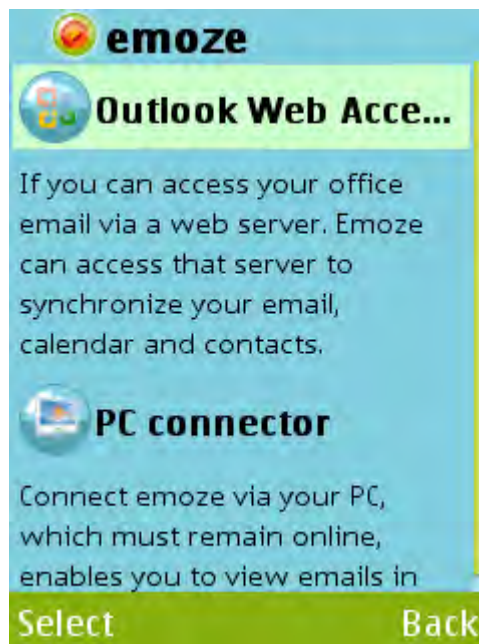


Figure 15: Office Mail Options

## OWA

OWA (Outlook Web Access) is the ability to access your exchange server via a web interface. Most email programs and many businesses offer their users this useful functionality, today. OWA is not a web mail provider (such as Yahoo or Gmail). It is a web mail service of Microsoft Exchange Server 5.0 and later. The web interface of Outlook Web Access resembles the interface in Microsoft Outlook.

OWA is used to access e-mail (including support for S/MIME), calendars, contacts, tasks, and other mailbox content when access to the Microsoft Outlook desktop application is unavailable

Microsoft provides Outlook Web Access as part of Exchange Server to allow users to connect remotely via a web browser. Some of the functionality in Outlook is also available in this web "look-alike". The most important difference is that Microsoft Outlook allows users to work with e-mail, calendars, etc., even when a network connection is unavailable, whereas OWA requires a network connection to function. OWA can be used from Internet cafes and most important, it can be used by emoze to provide connectivity to the Web in order to access your email account on your mobile device.

## Configure your Office email using the OWA option

If you select the OWA option, emoze can access that server to synchronize your email between your mobile device and your computer. You will need your user name, password, OWA URL and windows domain name in order to log in and be authorized to get your office mail on your mobile device

**emoze**

**Username:**

**Password:**

**Domain:**

**Server URL:**

**Back**

Figure 16: Account Information

Enter the following information



*Ask your system administrator for the correct information*

- User Name
  - User name for your office email account
  - For example [owaemz3](#)
- Password
  - Password authorization for your office email account



*Username and password are case sensitive.*

- OWA domain
  - Windows Domain of your account



*Press Alt+Ctrl+Delete to view your domain*

- OWA URL
  - The web address of the corporate exchange mail server
  - For example <https://mail.company.com>



*This URL can not be behind a firewall or need any other authentication (VPN, token, etc.) method in order to access the URL*

Click Next

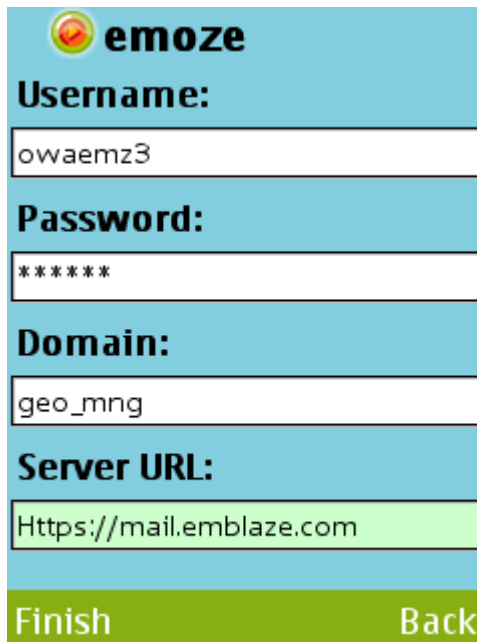


Figure 17: Account Information Completed

Click Finish.

### Add Additional Accounts

Emoze allows you to configure more than one account on the same mobile device. Once you have configured one account, select Add Account to configure more email accounts.

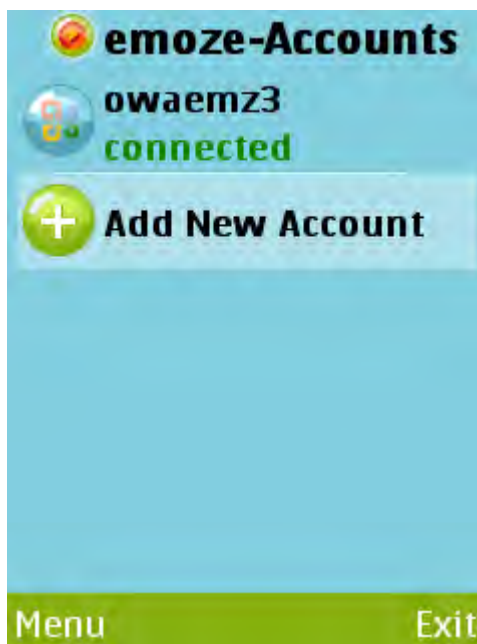


Figure 18: Add Additional Account

### Configure your Gmail

Select Add Account and select the desired data source.

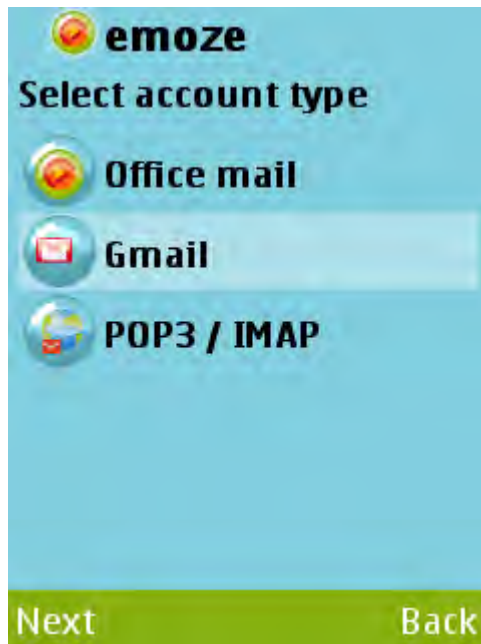


Figure 19: Add Gmail

Highlight Gmail  
Select Next

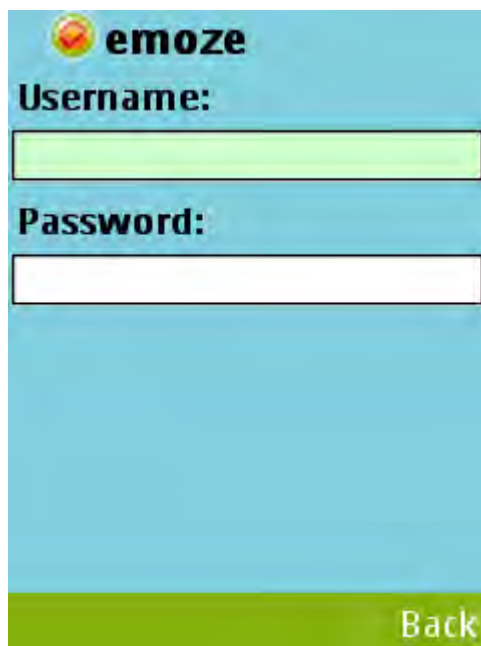


Figure 20: Account Information

Enter the following information

- User name for your Gmail account
- For example [janedoe2510](#)
- Password
  - Password authorization for your your Gmail email account

: *Username and password are case sensitive.*

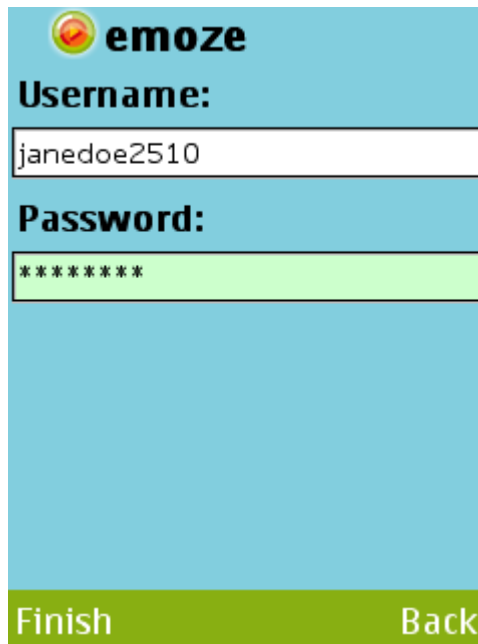


Figure 21: Account Information Completed

Click Finish

### Configure POP3/IMAP email accounts

POP3/IMAP email accounts are email accounts that use standardized email servers. They are generally the email account provided by the ISP or other accounts?

To configure these accounts, you will need information specific to the account you want to configure. Ask the local service provider to give you this information.

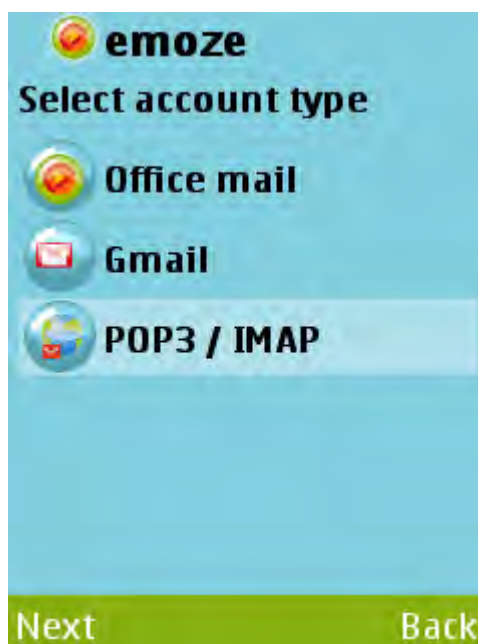


Figure 22: Add POP3/IMAP Account

Click Next

Figure 23: Account Information



*You will need to know your mail server host names. All the necessary information can be obtained from your email provider.*

Enter the following information – select **OK** to continue to the next screen

- email
  - Enter your email address (username@isp.com)
- User name
  - Enter your email account user name
- Password
  - Enter your email account password for this email account



*Username and password are case sensitive.*

- Click Next
  - Emoze will attempt to discover your email account server automatically, which may take a few minutes, Click OK to continue with the automatic search or Cancel to configure manually.
  -
- Manual configuration
  - Incoming mail server – enter the incoming mail server address
  - User Name and Password are already complete
  - Method to connect - specify if the server is POP3 or IMAP
  - Use SSL – Yes/No (if your server requires this)
  - Port Number – the default is 110 (if SSL is Yes, then 995 shows automatically)

**Warning:** *Change the port number only if your Mail provider requires this.*

- Outgoing mail server – enter the outgoing mail server address

- Use SSL – Yes/No (if your server requires this)
- Port Number – the default is 25 (if SSL is Yes, then 465 shows automatically)

**Warning:** *Change the port number only if your Mail provider requires this.*

- SMTP authentication – same as incoming server or select other to enter a different user name and/or password for the outgoing server
- Click Next – emoze will then attempt to connect to your mail server.

## Menu Functionality

### Add New Account Menu Options

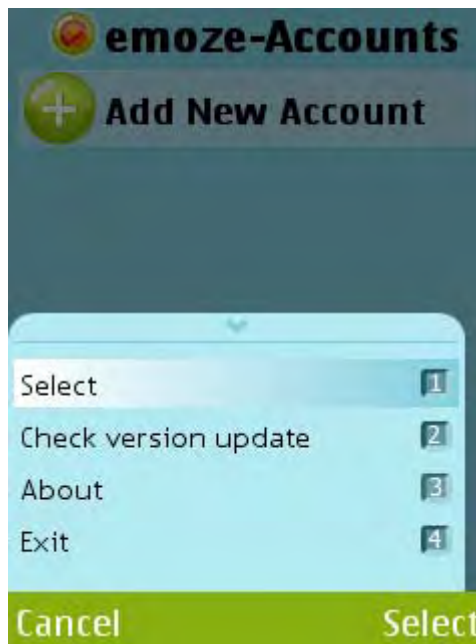


Figure 24: Menu Options for Add New Account

Menu Item	Description
Select	Moves to the select new account screen
Check Version Update	Checks to see if there is an updated version
About	Shows Version details
Exit	Confirms that you want to exit the emoze application



: *Each menu item has a numerical shortcut (see right side). You can select each action by pressing that number key on the mobile device.*

## Uninstall the emoze client

Find the emoze icon on your mobile device.

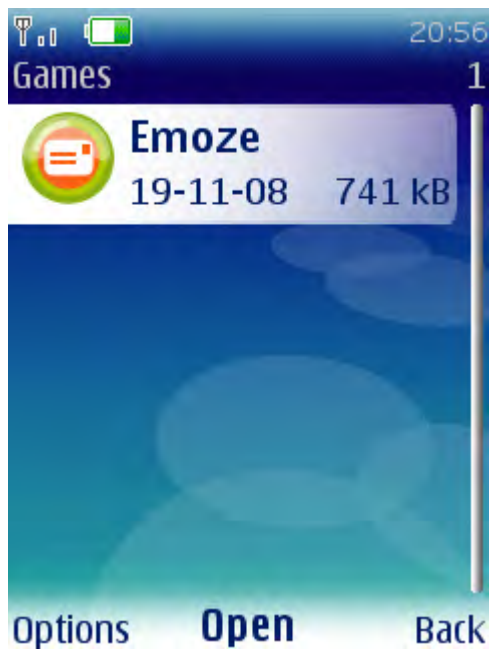


Figure 25: Emoze icon

Click Options

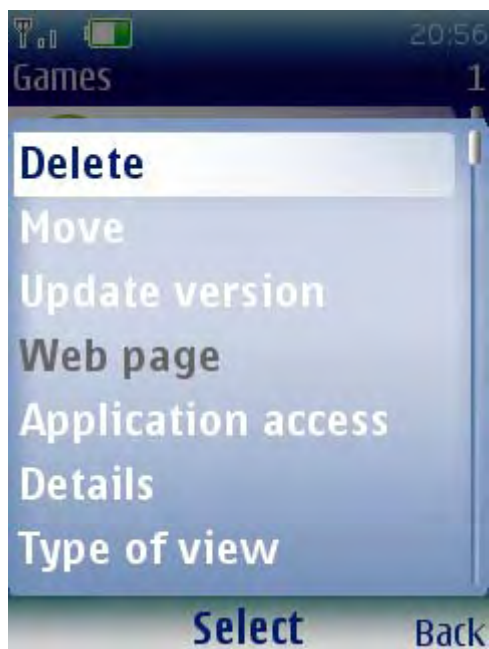


Figure 26: Emoze icon Options

Select DELETE.

**Warning:** *The email account created by emoze will be deleted including all emails*

## Chapter 4: Use Emoze

---

### Open the Emoze Client

Once emoze is installed, the emoze icon appears on your mobile device in the folder that was designated during the application process. The icon's location may differ according to the mobile device you are using.

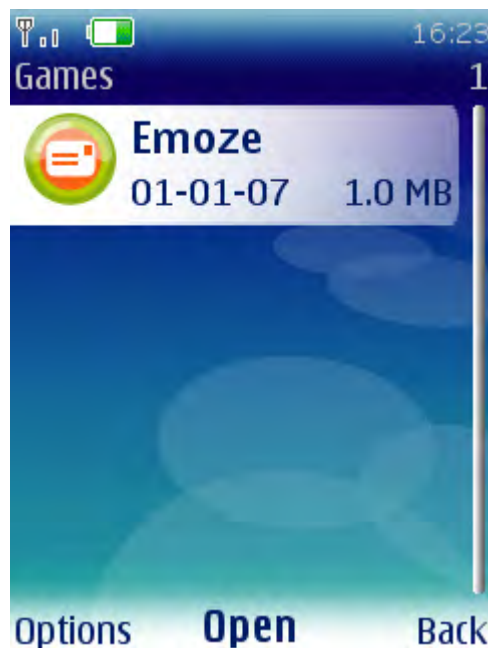


Figure 27: Emoze icon

Select Open.

The emoze accounts screen is displayed showing the accounts that are have been configured. The screen shows which accounts are currently connected or disconnected. It is also possible to configure an additional account from this screen if you are using the emoze.

Emoze mobile, push email has the same look and feel that you are already familiar with from your PC/laptop. For the purpose of convenience, this user guide will describe the most direct method to access your information. Additional menu options will be described later.

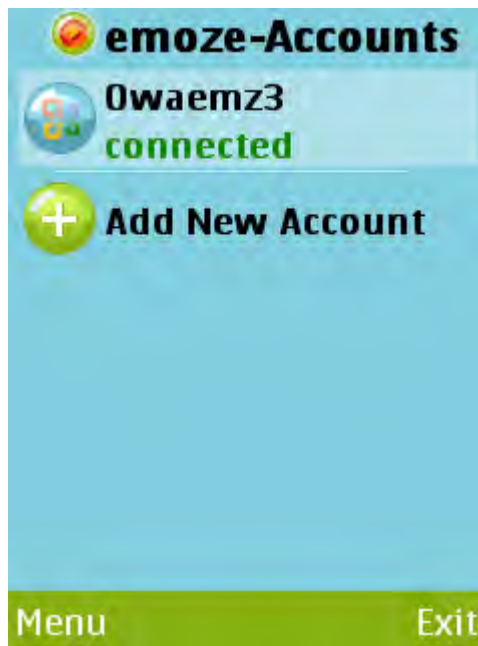


Figure 28: Accounts Available

Highlight the account that you want to view from your configured accounts  
Click to open the folder.

### Available Folders

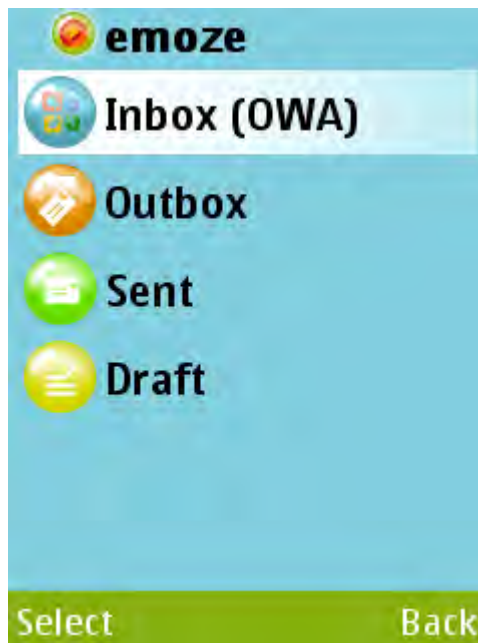


Figure 29: Folders Available

The following folders are available in the Java edition:

Inbox	displays all incoming email
Outbox	displays all emails that have been sent but not transmitted

Sent	displays all emails that have been sent
Drafts –	displays emails that have been saved

## Read and Respond to emails

Select the Inbox (see figure x) to view the incoming email.

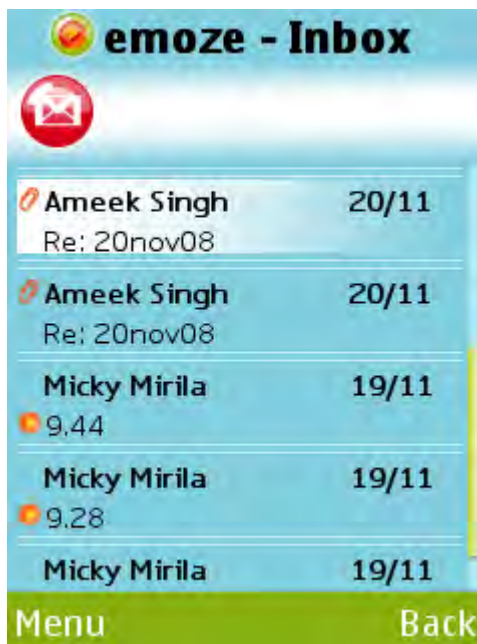


Figure 30: List of emails

Click on an email to open and read the email.

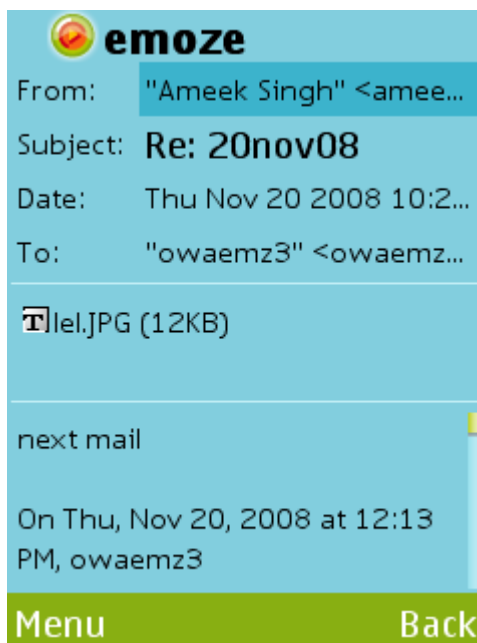


Figure 31: View email

## View Attachments

Emails with attachments show a paperclip to the left of the email header. Click to open the email.



Figure 32: Inbox showing emails

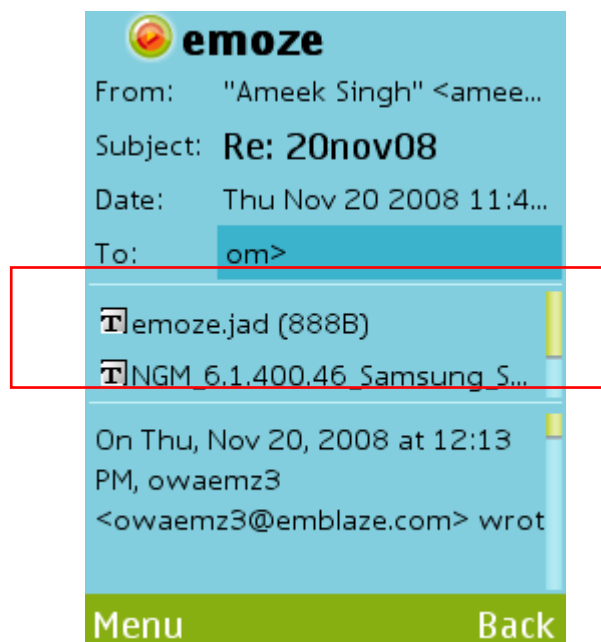


Figure 33: Attachments in email

The attachment's icons are shown in the email.

Attachments can be downloaded and viewed in the mobile device. They can not be saved in the mobile device's memory.

Click the attachment to download.



Figure 34: Download Attachment

The image is downloaded for viewing.

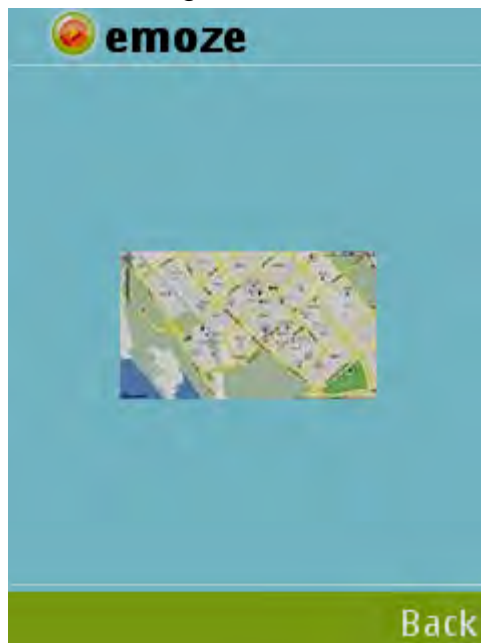


Figure 35: View Attachment

## Compose New Mail

In order to compose a new email, got to one of the folders other than Inbox

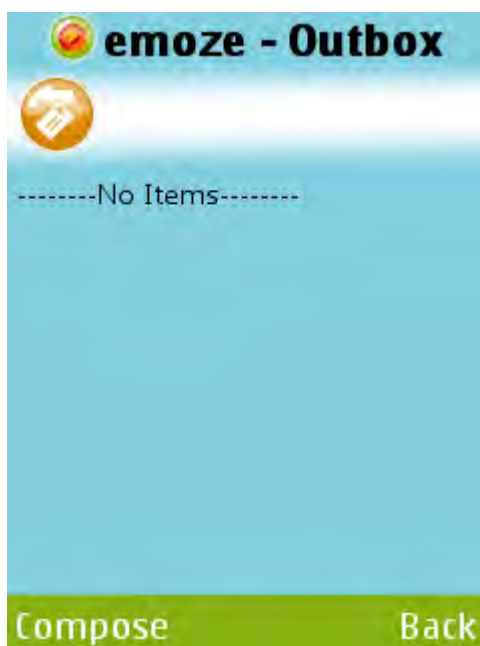


Figure 36: Compose New Mail

Click Compose.

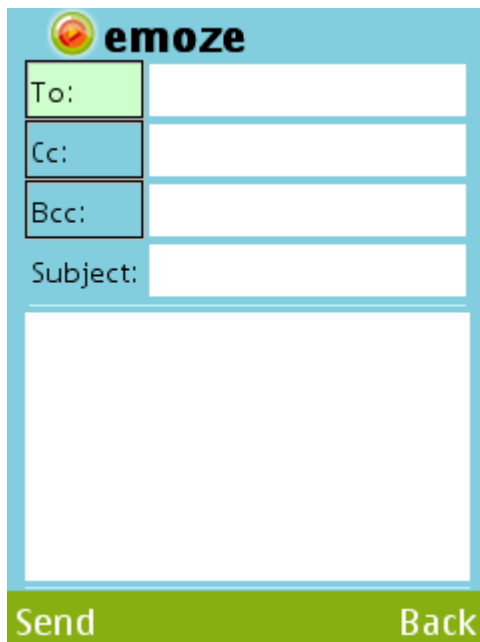


Figure 37: Blank email

## Additional Menu Options

### Emoze- Inbox Menu Options



Figure 38: Inbox

From the emoze Inbox screen, select Menu.

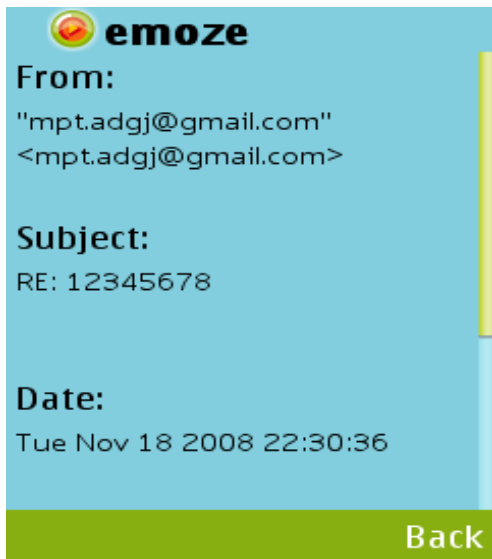


Figure 39: Menu Options from Inbox

Menu Item	Description
Forward	Enables user to send mail to another party
Reply	Replies to original sender
Reply To All	Replies to everyone marked by original sender
Mark as Read/Unread	Marks the email as desired
Delete	Sends the mail to the trash
Open Attachment	Opens the attachment (if there is one)
Details	Shows details about the email (see figure x)
Back	Returns to the previous screen



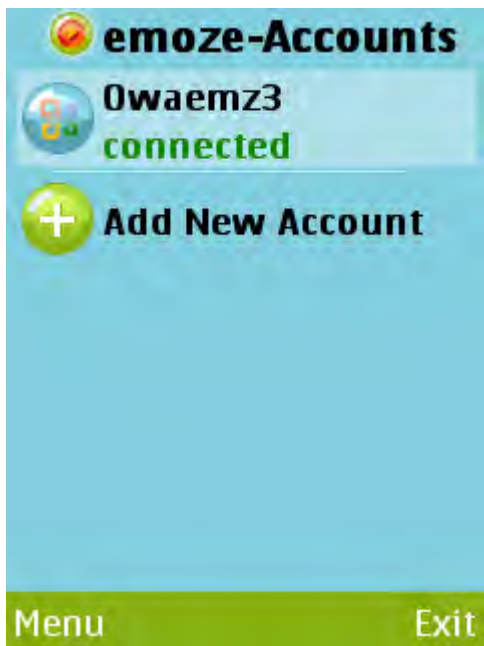
*Each action has a numerical shortcut. For example, click 2 to reply.*



The Details menu option displays a screen that has information about the email, such as who sent it, when it was sent

Figure 40: Details of email message

### Emoze- Accounts Menu Options



from the Emoze accounts screen, select Menu.



Figure 41: Menu Options from Account

Figure 42: Menu Options from emoze Accounts

Menu Item	Description
Open	Opens the Inbox
Stop	Disconnects this email account from the emoze service
Account Details	Shows the account details (see figure x)
Settings	Shows Various Settings (See Section Settings)
Remove Account	Removes the email account from the emoze service
Check Version Update	Checks to see if there is an updated version
About	Describes the emoze application
Exit	Closes the emoze service (does not delete)

### Account Details

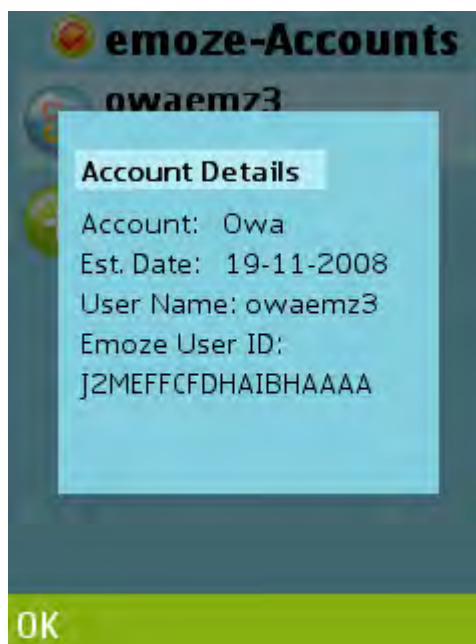


Figure 43: Account Details

### Check Version update

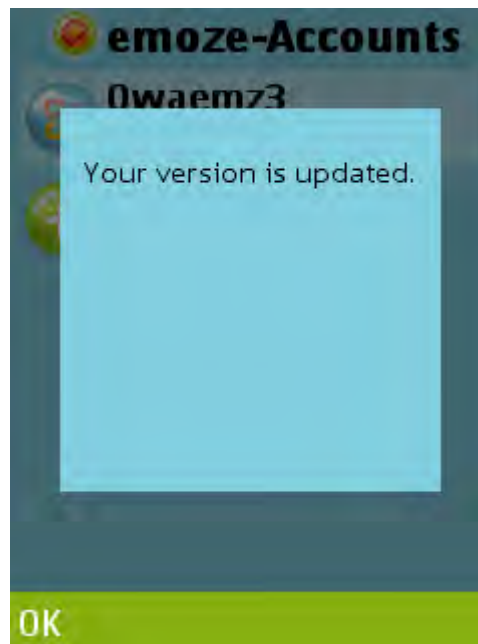


Figure 44: Version Update

### Remove Account

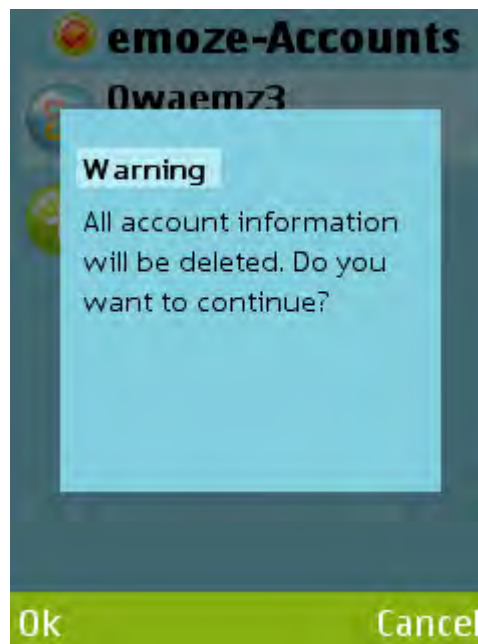


Figure 45: Remove Account

## Settings

This menu allows you to change and personal how emoze handles your email accounts. It also enables you to verify information.

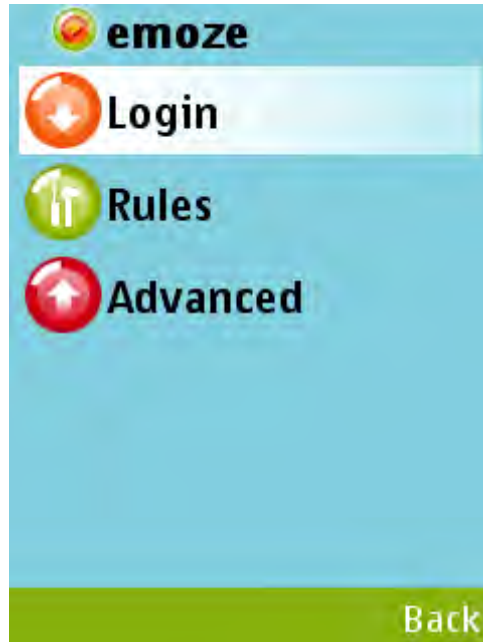


Figure 46: Settings Menu

## Login

The login screen shows the information you entered when configuring the account.

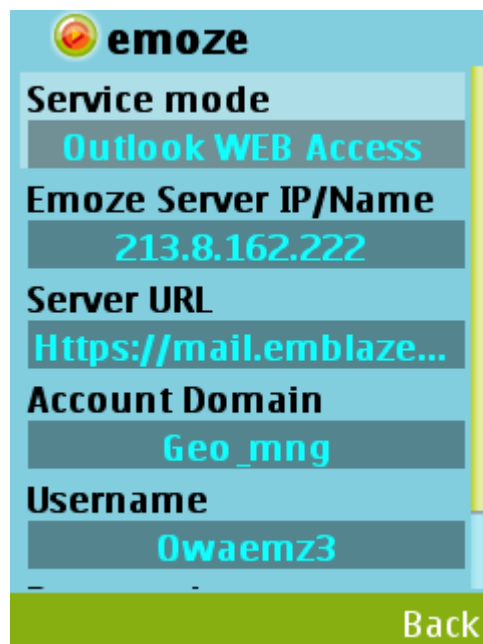


Figure 47: Login information

## Rules

The rules screen is only enabled for the Inbox in this version.

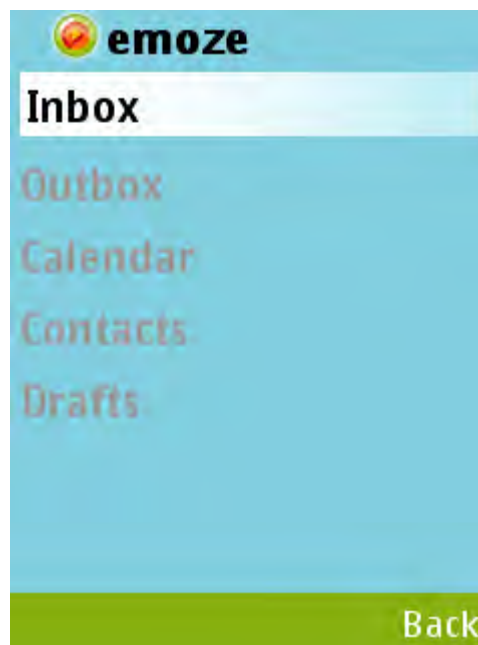


Figure 48: Inbox Rules

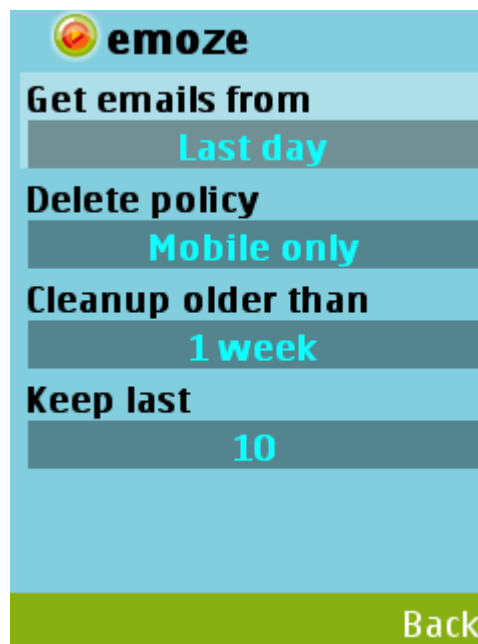


Figure 49: Rule Options

Menu Description	
Get mails from	Last day, 2 days, 3 days, last week
Delete policy	Mobile only, Mobile & PC

Menu Description	
Cleanup older than	None, 1 day, 3 days, 1 week, 2 weeks
Keep Last	10, 20, 40

### Advanced

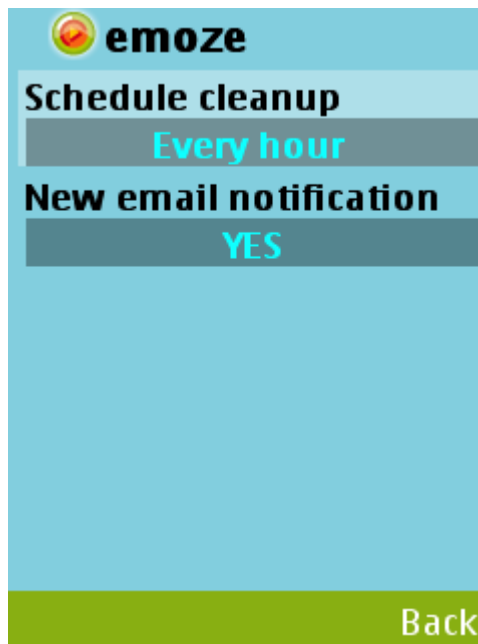


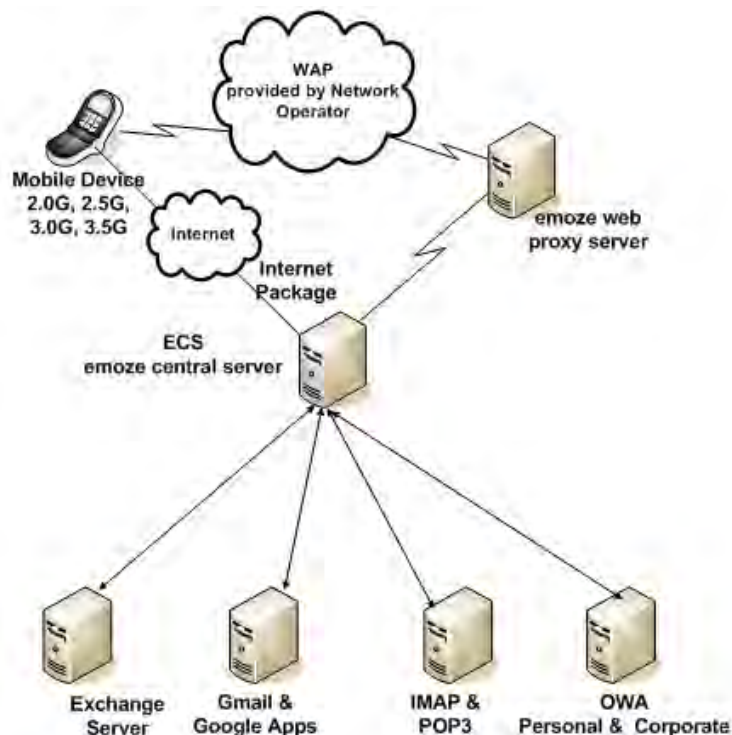
Figure 50: Menu Options from Open Email

Menu Description	
Schedule cleanup	Disabled, every 5 minutes, every hours, twice a day, once a day
New email notification	Yes/No

### Emoze Technology

#### *Emoze Java Client*

The **emoze** Java client is based on services provided via a WAP gateway rather than internet service. For this reason, service providers can offer mobile email services for a minimum cost.



**Figure 51: Emoze Architecture**

To send an email message, the message originates in the source and is sent via HTTP to open a WAP session in the WAP gateway. The data is then transferred to the emoze central server via a proxy server. The ECS never stores the message. It transfers the data in its encrypted, compressed format to the appropriate data source.

To receive an email, the Java client must be "awake". The data source will send a message to the emoze central server, which uses an SMS wake-up to call the Java client so that it can receive the event. The server notifies the mobile device to open the Java client in order to push the event; however, this is all totally transparent to the user.

The emoze Java based client is designed to process data with maximum speed while using minimum RAM and optimizing battery consumption. Overcoming one

of the traditional problems with Java technology, emoze introduces a client that has a light, fast download and leaves a small footprint.

### *Emoze Central Server*

The emoze service architecture consists of three (3) main layers.

- *Client connector*

The client connector is the interface with the mobile devices. It is responsible for registration, authentication, keep alive, data encryption and data compression.

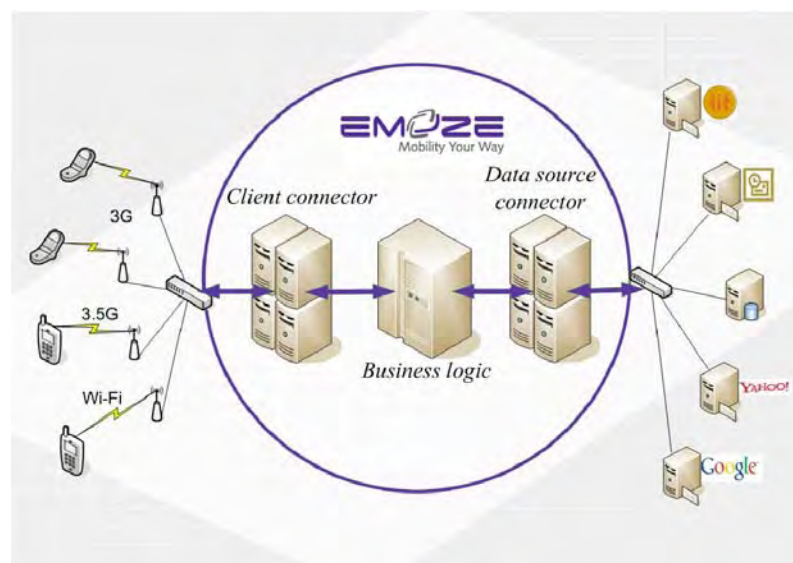
The client connector is designed to support heavy loads ensuring all communication requests for each and every user can be handled.

- *emoze business logic*

The business logic layer is the main engine of the **emoze** service. It manages the whole **emoze** service and is responsible to connect the mobile device with each data source that the user requests.

- *Data source connector*

The data source connector layer is the interface to all available data sources. It encapsulates different data sources under one interface.



**Figure 52: emoze service architecture**

The emoze service is network independent and can be used with any wireless data network (GPRS, EDGE, UMTS, CDMA, WiFi, HSDPA, etc.). It is also operator independent and available for every mobile user. One of the major benefits of the Java client is that it is able to provide mobile email services via the WAP gateway, which means that consumers no longer need to subscribe to a complex and expensive internet package.

## *Security*

Security is important, whether your email is personal or corporate. All data transferred via the emoze Java client is not only encrypted using state-of-the-art AES encryption but it is also compressed making it difficult, if not impossible, to hack into the mail.

The emoze Java client, as well as the emoze client for the Symbian OS, offers safe, secure synchronization of emails, contacts and calendar information (where available) without storing any user information on any 3<sup>rd</sup> party server. Data is transferred only when the user's mobile device is connected to the service. This enables the emoze service to be fast, robust and reliable. In addition the emoze service is error proof, overcoming data loss, data corruption and network errors.

## ***Appendix – Troubleshooting***

This section is not finished yet -

